

Our approach

Neami National is a community mental health service that provides rehabilitation and recovery support services across Australia.

We work in a positive framework and assist you to build your confidence and skills to achieve a greater sense of meaning and purpose in life based on your own values.

We provide services in diverse communities ranging from the inner-city suburbs to regional and remote areas.

Mental health recovery

We believe that recovery is an individual process and that with the right kind of support each person can move towards a life that matches their own values and goals for the future.

Recovery goals often include physical and mental health, self-confidence, social and community connection, education and skills development, and employment.

Collaborative Recovery Model (CRM)

We use the Collaborative Recovery Model to support people through our services.

The CRM aims to identify your personal values and goals, and then helps you make progress towards achieving them. Each person chooses their own goals.

Our staff support you along the way and help connect you with other services in your local community.

More information

Contact Neami Darlinghurst

9am–5.30pm
Monday to Friday
Closed public holidays

Phone 02 9380 9629
Fax 02 9326 9937
darlinghurst@neaminational.org.au

About Neami National

Neami National is a community mental health service supporting people to improve their health, live independently and pursue a life based on their own strengths, values and goals.

Our vision

Full citizenship for all people living with a mental illness in Australian society

Our mission

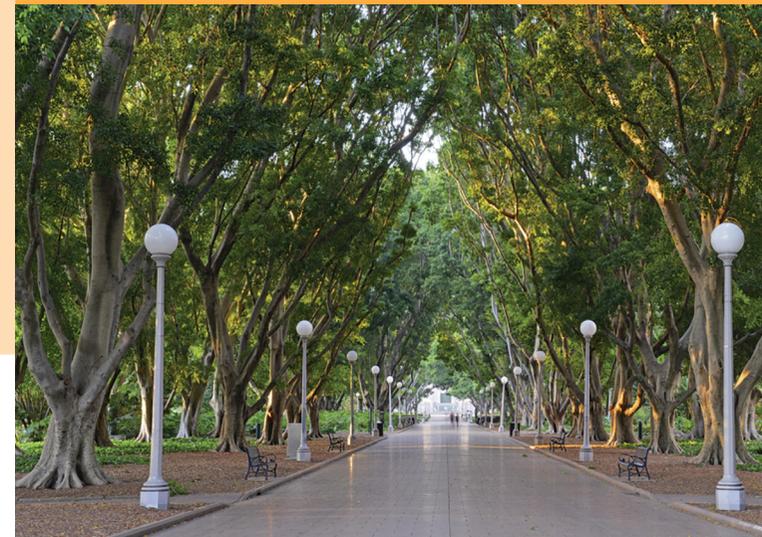
To improve mental health and wellbeing in local communities

www.neaminational.org.au

Cover image: Hyde Park, Shutterstock/ Robert Cicchetti

Neami Darlinghurst

Providing outreach and transitional housing services to support mental health recovery, wellbeing, and lasting good health



Our services

Outreach support (HASI)

We provide rehabilitation and recovery support to people experiencing moderate to severe levels of mental illness.

The type and amount of support varies depending on the needs of each individual person.

We also provide specialist mental health support for Aboriginal people through this service.

Neami's outreach support services are provided through the New South Wales Government's Housing and Accommodation Support Initiative or HASI.

Medium-term supported accommodation (HHARP)

We provide a limited number of shared properties to people who require temporary accommodation in addition to support for their mental health recovery.

Our properties are located in the inner-eastern suburbs.

Neami's supported accommodation services are provided through a partnership with St Vincent's Hospital's Mental Health Service and Ecclesia Housing.

This program is known as the Health Housing and Recovery Program or HHARP.

Eligibility

Eligibility

To be eligible for HASI and HHARP services you must be:

- Aged 16 or over
- Diagnosed with a mental illness and linked in with a Community Mental Health Team
- Able to benefit from the support available in identifying and working towards goals in areas such as social, recreational, educational and vocational opportunity
- Live in or have a connection to the local government areas of Botany Bay, Randwick, Waverley, Woollahra or the City of Sydney (except for Waterloo and Redfern)

To be eligible for HASI services you must meet the eligibility requirements for public or community housing.

To be eligible for HHARP services you must be linked with St Vincent's Hospital clinical services and have a public or community housing application lodged or have appropriate long-term housing plans.

Referrals

Referrals to HASI and HHARP can be made via phone to arrange an assessment interview.

Individuals need to have a clinical case manager or be working with a clinical service.

We aim to meet people face-to-face within three days of a referral being placed.

Once the assessment has been completed the clinical case manager will be asked to present an application to the HASI or HHARP placement committee where a decision will be made on the suitability of these services for an individual's needs.

Please contact us or your clinical case manager for more information.

Feedback and complaints

Neami is committed to improving our services and values your feedback to help us do so. Feedback and complaints are welcome in all Neami services and other organisational areas.

For more information on the feedback process, including downloading the feedback and complaints form, visit:

www.neaminational.org.au/feedback