



Neami  
Annual  
Report  
2008



#### Federal

- Department of Families, Housing, Community Services and Indigenous Affairs
- Department of Health and Ageing

#### State

- Department for Families and Communities, South Australia
- Department of Health, South Australia
- Department of Human Services, Victoria
- NSW Health

#### Philanthropic

- Besen Family Foundation
- Myer Foundation
- Ian Potter Foundation

Neami recognises that equipping people with a psychiatric disability to thrive in a changing and challenging world has been possible due to the ongoing support from our partnerships with the Area Health and Area Mental Health Services, local governments, housing providers, arts organisations and local community services.

## Acknowledgements

Neami greatly appreciates the generous financial support and confidence placed in our services from the following funding bodies:

## Welcome to Neami's 21st Annual Report

## Mission

Improving mental health and wellbeing in local communities

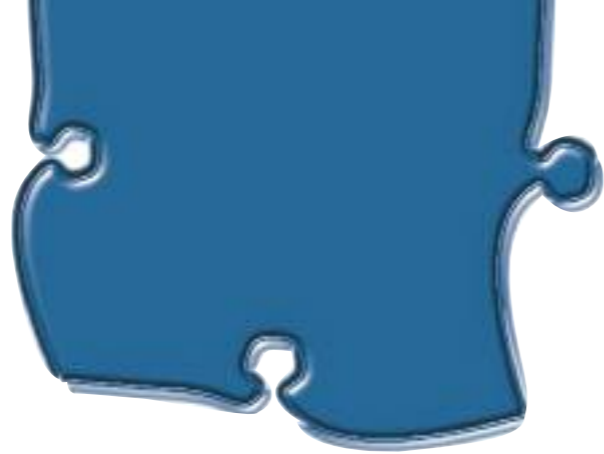
## Vision

“Neami aspires to be the leading national organisation providing mental health services. Neami aims to influence service systems so that people with a mental illness are socially included in Australian society.”



## Contents

Acknowledgements	2
Mission	3
Vision	3
Management Report	6
Neami Board of Directors	8
2008-2011 Strategic Directions	9
Organisational Chart	10
Neami Growth	11
Building Connections in Local Communities	12
Consumer Stories	14
Service Developments and Partnerships	16
Creating a Learning Organisation	18
Consumer Statistics	19
Financial Statements	25
Directors' Report	26
Neami Services	40



## Management Report



We are delighted to report on Neami's 21st year of operating. In 2008 Neami continued its expansion encapsulating the wisdom and knowledge gained in 21 years experience of service provision. Growth in 2008 has been accomplished by further developing the maturity of the organisation with solid governance practices, consistent and innovative leadership, training and skill development of staff, maintaining effective partnerships, seeking out new opportunities to improve mental health and wellbeing in local communities and listening to the people with a mental illness who access Neami services.

We are happy to report that the organisation accomplished its strategic directions for the 2006–2008 period and underwent a planning process to set new strategic directions for the next three years. The new three-year strategic directions will incorporate: improving evaluation, research and transferring skills into evidence-based practice; continuing to build our infrastructure and continuing national service expansion, service diversity and consumer diversity.

In 2008 organisational growth was secured with new funding opportunities provided from:

- Commonwealth funded Support for Day to Day Living Program (D2DL). This funding gave Neami the opportunity to expand services to Western Australia with D2DL in Armadale as well as D2DL for Neami North East, Darebin and Whittlesea in Victoria.
- New South Wales–Resource and Recovery funding and funding for the Housing and Accommodation Support Initiative (HASI) 4B.
- South Australia–Funding for people with mental illness who have exceptional needs.

The newly funded services and growth in current services has seen Neami expand with an additional 27% in income, a 42% increase in employees and a 16% increase in people accessing Neami services which is expected to expand to a 37% increase, once all the new services are fully established.

Our infrastructure has been strengthened to keep up with organisational growth. There has been an extensive renovation to our Head Office in Fairfield, Victoria with increased resources targeted to the development of Human Resources, Industrial Relations, Information Technology and Administration.

Newly acquired East Sydney offices located at Pagewood and Darlinghurst were further established and services consolidated to operate at capacity through a combination of persistence, communication and active partnering. In October Neami established a new office and related services in Maitland–Neami Hunter Valley, bringing the total number of service sites in NSW to 10.

In 2007 Neami Illawarra relocated to a larger more operable office space in Wollongong New South Wales. Neami North East Victoria underwent extensive renovations and funding has been secured to renovate Neami Whittlesea, Victoria.

In early 2008 Neami also established a service site in Armadale, WA from which the new Support for Day to Day Living Program operates. This significant development of operations sees Neami providing services in four states establishing us as a truly national organisation.

In 2008 Neami was contracted to conduct inpatient assessments to determine people's willingness and capacity to move into community living and identify the appropriate support structures for them. Both Macquarie and Kenmore hospitals in New South Wales requested these assessments, and inpatients in Western Australian hospitals will be assessed in the 2008-2009 period. We continue to develop partnerships with local hospitals and area health services, State justice health departments and Federal departments such as the Department of Immigration to fulfill our mission of 'improving mental health and wellbeing in local communities'.

To meet our commitment in providing access to the best quality resources for people with a mental illness, Neami continues to develop a staff training and development schedule. The Research and Training Team have commenced a Leadership and Development Program for leaders in the organisation, as well as the development of a Neami research framework.

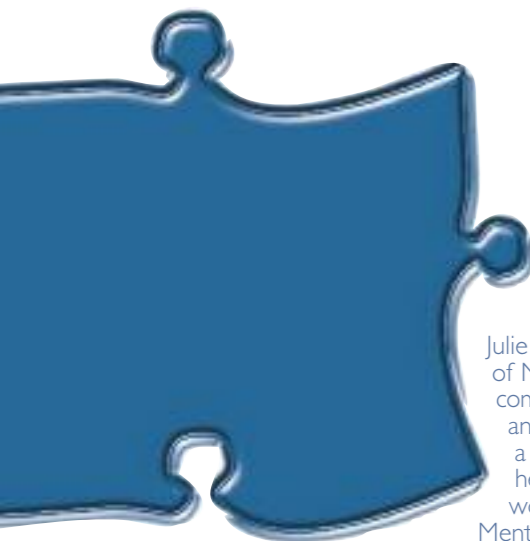
Finally we would like to thank the Board of Directors for their continuing volunteer work in governance; staff for their dedication to their work; our partners and funders for continuing to support us; and most importantly we wish to thank people with mental a illness who access our services, for their feedback, courage and contributions which inspire us all.

Julie Anderson  
President Neami

Arthur Papakotsias  
CEO Neami



# Neami Board of Directors



## Julie Anderson President

Julie has been a board member of Neami since 1997. She has completed a Certificate in Business, and is currently employed as a mental health project worker at Mental Illness Fellowship (VIC).



## Rod Groves Treasurer

Rod became a member of the Neami Board in 2004. His background is in accounting, company management, civil engineering and mediation. Rod became the Treasurer for the Neami Board of Directors in 2006. Rod cared for his son for a number of years.



## Anne McKenzie

Anne has been working in the mental health field for over 30 years as a registered nurse. Anne joined the Neami Board in 2003.



## Khorshed Khisty

Khorshed has an M.A in Social work and Psychology and is currently self employed as a Private Practice Psychologist. Khorshed joined board in 2003.



## Alfred Mayuka

Alfred became a member of the Board of Directors in 2004. He has completed a BA, LL.B, LL.M and a Graduate Diploma in Industrial Relations. He is currently running his own legal practice.



## Margaret Tomkins

Margaret completed a Diploma in Social Studies (Social Work) and has worked in child and adult psychiatry for 31 years, and has been a member of the Neami Board of Directors since 1990 and is a life member.



## Said Selim Vice President

Said joined the Neami Board in 2000 and has worked for many years in communications, engineering, staff management and in the quality assurance area. Said is also a carer.



## Stephen Brand

Stephen was elected to the Board at the AGM in September 2006. Stephen is a social worker with a background as a clinician in the Mental Health field. He is currently managing Mental Health Services in a rural NSW Area Health Service.



## Douglas Holmes

Douglas was elected to the Board in June 2007. Douglas has a statement of Attainment, Small Business Management, Certificate IV in Workplace Training and a Diploma in Training in Assessment Systems. He is currently employed as the Consumer Participation Coordinator with St Vincents Mental Health Service in NSW.



## Barbara Doogue Secretary and Public Officer

Barbara has a Certificate 3 in Community Services, specialising in mental health. Barbara joined the Neami Board in July 2007. She is a consumer representative for SA and is currently employed at Central Northern Adelaide Health Service as a consumer specialist worker.



*Neami wishes to thank Michael Summers for his contribution and commitment. Michael retired during 2007-2008 financial year after six years as a Board Member.*

# 2008-2011 Strategic Directions

Neami Board of Directors are pleased to present the 2008-2011 Neami Strategic Directions

## Strategic Direction No. 1

**Improve consumer outcomes by improving evaluation, research and the transfer of training into practice**

Neami will evaluate all its services and will develop a progressive research agenda. These activities will broaden the evidence base to our practice and assist us to develop training that is transferred to practice thus improving positive consumer outcomes.

## Strategic Direction No. 2

**Continue national service expansion and development geographically, including service and consumer profile diversity**

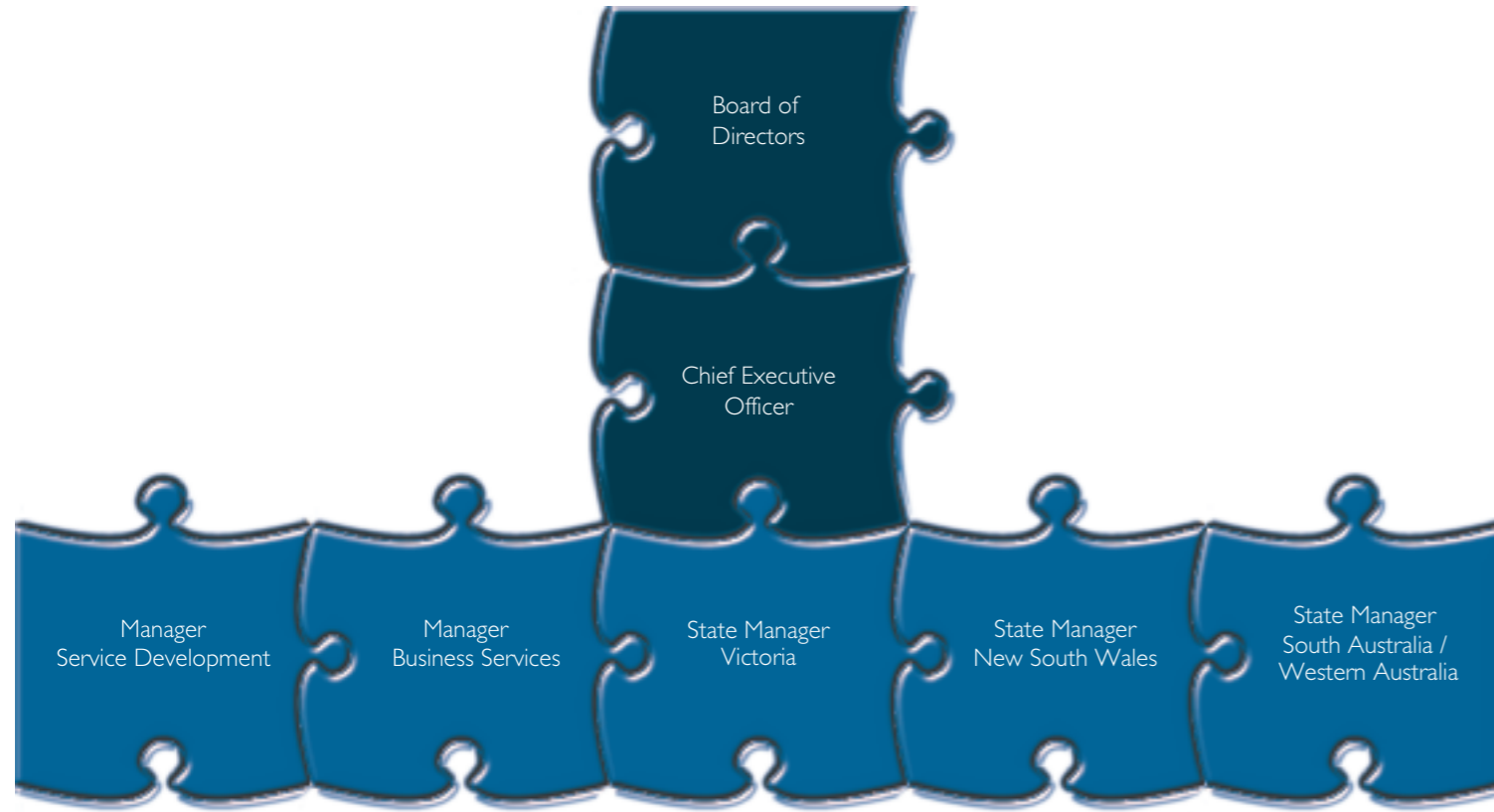
Neami will actively seek to expand its service delivery to people with a complexity of needs not presently met by standard service responses. Neami will expand services in metro and regional areas in NSW, SA and WA. We seek to explore service opportunities in the rest of Australia.

## Strategic Direction No. 3

**Support organisational growth by building our infrastructure**

Neami will continue to build its infrastructure in order to support organisational development and growth. Neami's human resources, IT, transport and telecommunications capacity, finance and administration systems development and corporate communication will be expanded and enhanced.



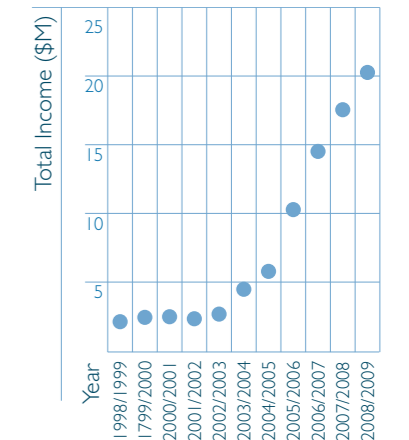
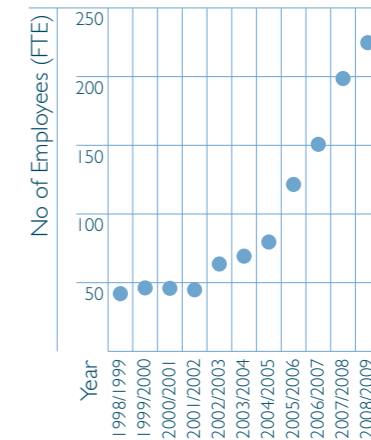
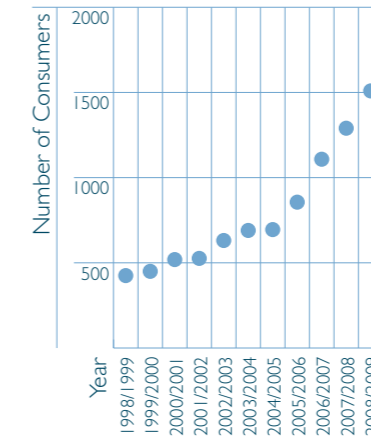


Research	Administration	Neami Darebin	Regional Manager Southern NSW	Regional Manager Northern NSW	Neami Port Adelaide
Service Development	Governance	Neami Complex Care	Neami Illawarra	Neami East Sydney – Darlinghurst	Neami North East Adelaide
Training	Finance	Neami Splash Art Studio	Neami South East Sydney	Neami East Sydney – Pagewood	Neami Northern Adelaide
	Human Resources	Neami Whittlesea	Neami Macarthur	Neami Hunter	Neami Murray Bridge
	Information Technology	Neami North East	Neami South West Sydney	Neami Hunter Valley	Neami Armadale Western Australia
		Housing Development	Neami Shoalhaven	Neami Central Sydney	

Organisational Chart



## Neami Growth





# Building Connections in Local Communities

Neami's vision of 'improving mental health and wellbeing in local communities' is realised through empowering and supporting consumers with their own recovery. Neami's approach considers the whole person; providing programs and resources to strengthen social and living skills and ensuring these are delivered in partnership with local community services.

A key area of Neami's work is to facilitate and strengthen relationships between consumers and their community. Neami believes that engaging with the consumer within the context of their community is vital, particularly when people have been socially isolated. Assisting consumers to develop social skills and introducing them to individuals and organisations in their area are important steps towards achieving ongoing independent connections.

These may range from saying hello to a neighbour or visiting a library, to resuming education or getting a job. All of these connections enhance people's lives and enable self-determination, hope and recovery.

Neami staff work to develop strong relationships with not only clinical and medical partners in addressing the needs of consumers, but seek to establish and maintain strong relationships with community centres, recreation centres and neighbourhood houses, to ensure consumers are welcomed to participate in ordinary activities. Participation may range from attending art, craft or photography classes to one-on-one guitar or piano lessons.

Since its introduction in 2001, Camberwell Assessment of Need has enabled consumers to identify their unmet needs. Every year since, daytime activities and company have been identified as the most prevalent unmet need. Neami believes it is essential to forge paths to



address these unmet needs by ensuring consumers are offered every opportunity to participate in local programs, be it at the gym, aquatic centres or drop in centres, where being with other people plays a huge part in the consumer's growth and sense of belonging. Likewise the opportunity to be involved in activity groups, including kayaking, walking groups, horse riding camps and cultural, gender or age specific programs, can open any number of doors for individuals and increase confidence, self-esteem and self-care.

Following an Emotional Strength Building Program for Women, co-facilitated by Neami Murray Bridge and a local health service, a community integration program was established for socially isolated women interested in getting out and about in the community. The program alternates between several country towns on a monthly basis with positive outcomes reported, including, new friendships, increased confidence, new skills and lots of discussion and information shared.

Across Neami, staff work in close collaboration with local community centres, drop in centres, neighbourhood houses and health centres to ensure equitable access is provided for both social group opportunities and the chance to learn or re-learn living skills as part of the process. This may include parenting courses, assistance with supermarket shopping, community gardening groups, becoming confident using public transport and assistance and support to access TAFE and other tertiary courses.

A ten-week cooking skills program—'Lifestyles of the Not So Rich and Famous'—was facilitated by Neami Northern Adelaide in partnership with a local club and community suppliers and stores. Located at a community venue participants learnt basic cooking skills, budgeting, meal planning and received information about nutrition, and healthy recipes.



The benefits of supporting consumers to access services and explore a range of local activities not only ensures people with a mental illness become part of the community in which they live, but sets up avenues for consumers to meet other people in their area and make steps to access facilities, services and social connections independently.

## Regional connections

In the rural areas in which Neami is based, access to services and public transport is problematic for most consumers. In these situations building local networks is extremely important in the context of community connectedness.

Relationships with local services provide a conduit to the community for some consumers. However, in many small regional communities, families emerge as the primary support for people experiencing mental illness. Neami teams work hard to include families and carers in the support of a loved one and recognise the importance of their role in connecting consumers to their community.

The importance of local networks is also illustrated by the successful promotion of a coffee group in a local community. Previously isolated consumers who avoided venturing out into the community alone are now making their way on public transport to attend group meetings, paying for their own coffees and thoroughly enjoying the social interaction.

## Physical health

Neami takes a holistic approach to recovery, focusing not only on the mental health, but also on improving the physical health of consumers. Over the past year Neami has supported consumers to access the Federal Government's health care plan initiative, with a particular focus on dental care. Dental improvements have boosted the self-confidence of many of our consumers and made them less self-conscious when interacting in the community.



Bob Tucker: Girl. Acrylic on canvas

As part of the focus on improving physical health, Neami has also sourced funding to provide individual fitness training and gym memberships to consumers wanting to lose weight and extend their community connections.



## Arts

Through the arts programs offered Neami endeavors to promote health and wellbeing by providing a safe, supportive and creative environment in which to explore, develop new skills and participate in community life.

Addressing a services gap in the local community in the South East Sydney area, a newly formed drama and music group provides consumers with the opportunity to increase their

confidence and self-esteem through creative expression.

In South Australia Neami developed a partnership with a local club to establish a seven-week art pilot project for Indigenous males. The project has brought about ongoing engagement with consumers, encouraged interest in the arts and culture, and fostered a sense of purpose. Furthermore the Neami Allsorts art group in SA has continued to grow with up to 10 artists attending each week. Allsorts is facilitated by a community artist at a local arts venue and provides an opportunity for people to develop skills in arts-based practice. The focus is on the individual's capacity for self-expression as well as developing group social skills and creating pathways into the community arts network.

Artists at the Splash Art Studio in Victoria have established solid connections in their community through art groups and classes at local neighbourhood houses, CAE, TAFE or University. Over the course of the year 12 people were supported to take up exhibition opportunities outside the studio, in local cafes, shops, libraries, as well as local galleries and art shows and seven consumers moved on to paid employment. Thirty people have earned income through art in the past year through either the sale of work or royalty fees.



# Consumer Stories

## George

Since being referred to Neami 'George' has made steady progress in his rehabilitation, taking increasing responsibility for his own wellbeing.

After a history of frequent hospitalisations, George recently celebrated one year without a hospital admission and is justifiably proud of this achievement.

When Neami initially made contact with George, following a referral from a local mental health team, he was living in a public housing unit in a small community, socially isolated and with little support. Neami began working with George in this environment whilst sourcing alternative accommodation more suitable to his needs.

His support workers have encouraged greater social participation and he is now a regular participant of the Neami Art Program. A large landscape drawing, of which he is particularly proud, is now framed and on display.

George is also a founding member of a community garden project that allows him the opportunity to mix with people from across the entire community.

In March George moved into a new unit that has brought about other great changes in his life. Previously receiving community help to maintain his home, George, now extremely house proud, is happily doing his own housework.

He is building strong support relationships with his neighbours, which is increasing his self-esteem and confidence to the point that he is cooking meals and hosting dinners for his neighbours and friends.



Karen Hazeldene. *Dream Walking*. Ink on Canvas

## Tommy

'Tommy' was referred to Neami around 18 months ago for high support while living with his sister and her family after an extended stay in prison.

Neami's flexible approach to support planning encouraged Tommy to participate by identifying his own areas of need and being involved in the decision making.

When developing his individual support plan with his key worker, Tommy identified two main goals: to undertake a TAFE course to improve his English and Maths and to learn to play the guitar.

Neami set him on the path to achieving his goals by putting a support plan together which took Tommy's aspirations into account, linked him into appropriate activities and provided the support he needed to succeed.

Today, Tommy is well on his way. Enrolled at TAFE for the past year, he attends one afternoon a week for four hours learning English and Maths. Tommy also saved enough money to buy himself an acoustic guitar, is taking guitar lessons once a week and proudly plays a song for staff, family and friends when they visit.

Tommy has pursued his goals with outstanding success. Next year, Tommy hopes to begin working two days a week and the staff at Neami are confident he will fulfil this goal as well.



Will. *Untitled*. Pastel on composite board

## Helen

Although difficult to engage at first, one thing 'Helen' made clear was her desire 'to join a normal group' in the community.

Helen experiences paranoid schizophrenia, has been in and out of hospital over a number of years, and was living in a mental health group home when first referred to Neami. The distress of continual 'voices' can make it difficult for Helen to concentrate, but she was fed up with only ever being referred to groups for people with a mental illness.

With Neami's support Helen's confidence grew and her hospitalisations lessened. Just how much confidence she has built since working with Neami was revealed when Helen rang her support worker to announce 'I have a big surprise to tell you at our next visit'.

Helen had enrolled herself in a local karate class and with encouragement from the trainer attended her first session.

Helen continues to attend classes twice a week and was recently presented with an encouragement medal. She proudly shows her 'new moves' to her support workers and looks forward to progressing through the rankings.

Helen is proof that with determination and the right kind of support, living with a mental illness need not prevent people participating in the communities of their choice.

## Harry

With the help of Neami, over the past four years, 'Harry' has managed to turn his life around.

Harry came to Neami with long standing drug and alcohol issues. His entire social network revolved around substance use and he was living in an unstable and unsafe environment.



Stewart Daish. *Time Vortex*. Oil on canvas

Harry had lost his driver's licence for drink-driving, dropped out of an accountancy course and was unemployed. Family relationships were strained and Harry was no longer linked into the broader community.

The first step in Harry's recovery was finding stable, long-term accommodation in one of Neami's share properties. With his worker's support Harry returned to his study, finishing his accountancy course, and gaining part-time paid employment as an accountant.

He now feels ready to begin full time employment and, through Neami, is linked in with a specialist employment agency to help him make the transition.

Harry has regained his licence and purchased a car, but most importantly is re-establishing social and family relationships. Through local community groups, Harry regularly participates in outdoor adventure activities and camps. He's making new friends, building new social networks and restoring close connections with family.

## Adam

Since being diagnosed with a mental illness twenty years ago 'Adam' has never felt so content with his life. The chance to be around people and socialise with others with mental health problems motivates Adam to help out where he can.

Neami has encouraged Adam's independence and facilitated training and employment opportunities for him to pursue activities that are relevant and meaningful to him.

Adam is currently enrolled at TAFE completing certificate three in horticulture. He attends college two days a week and is also employed at a supported nursery that raises seedlings and sells them to the public, state forests and other nurseries in the local area.

Adam has made a good friend since working there and insists he 'doesn't go to work for the money, but to get out of his house and be around other people.' At the nursery Adam spends time helping the intellectually disabled people who also work there. He volunteers for the Coast Guard one day a month, helping out at the market day food stalls and volunteers at other centres whenever he has some extra time on his hands.





# Service Developments and Partnerships

- During the last year Neami established practice leader and senior practice leader positions across the organisation with the aim of coaching, supervising and encouraging community rehabilitation and support workers to achieve high standards in their consumer support work.
- Complex Care in Victoria continues to expand and develop, providing outreach and in-reach support to consumers who have a range of needs not met by standard service responses. Our service response is planned, practical, incremental and hopeful in supporting these consumers, who have exhausted nearly all previous clinical and community support.
- A collaborative approach with the NSW Office of the Protective Commissioner has been instrumental in working towards developing better pathways for consumers to organise their life in the community including transport, budgeting and looking after their homes.



- Neami consumers have found volunteer work in the supportive atmosphere of opportunity shops and others have gained part-time employment with Disability Services Australia. Both groups of consumers report increased satisfaction with their new vocation and supplementary incomes.

- In NSW we have become a partner to the Joint Guarantee of Service with the Department Of Health across three area health services.

- New funding to provide psychosocial support for people residing in the Villawood Detention Centre's Residential Facility is being established.

- Neami Hunter and Hunter Valley have overseen the establishment of the Neami H'Art Program, in partnership with Newcastle Community Art Centre. The consumers of both services have taken to the program with great enthusiasm, and they have already participated in two exhibitions with other artists from the community.

- As part of the Neami Illawarra Personal Helpers and Mentors Program, an exciting Arts program is being set up to run in the local community. Neami Illawarra's Art Program will offer visual arts as well as a variety of other forms of arts, enabling consumers to develop and refine their skills within the local art community.

- Staff in SA are working closely with clinical services to unpack the meaning and practice of dignity of risk. Through the exploration and discussion of associated barriers and issues, services have been provided to consumers in consideration of the least restrictive environment.

- Establishment of the Macarthur Step-Down Program, a partnership between Neami and Sydney South West Area Mental Health Service provides for six consumers exiting acute in-patient services to receive up to six months of intensive clinical and psychosocial rehabilitation in a safe, community environment.

- In December 2007 Neami completed its second cycle of accreditation with the Quality Improvement Council of Australia.

- Staff at our site in Liverpool NSW are working closely with the Therapy and Recovery Service to enable long stay patients to move from rehabilitation wards at the hospital into the community. This has been a very successful initiative that has resulted in excellent outcomes for consumers all now living in the community and forged strong working relationships between all of the services involved.

- Neami has become an NGO representative on the client review panel of the Inner Sydney Chronic Homelessness & Complex Needs Coordination Project Housing First Review Committee.



R.Lomas. Bull. Oil on canvas

- The Port Adelaide service has established a program to assist people with chronic and complex needs. This initiative is aimed at people who persistently present at emergency departments for support. It is hoped that by providing psychosocial support, these individuals will reduce their presentations to hospital emergency departments and improve their competence to live well in the community.

- The team at Splash Art Studio are exploring issues relating to the collection of artwork from the arts studio at Larundel Psychiatric Hospital for which we are custodian. Staff at the studio have catalogued, packed and archived approx 1500 images of work. Professor Colin Rhodes, Dean, Sydney College of the Arts at the University of Sydney is undertaking a significance assessment of the collection. We are also working with Dr Steven Curry, Research Fellow at the University of Melbourne on an ethical inquiry about the collection and its future.

- Following from the success of the Moving On and Overcoming Depression (MOOD) group jointly run with our two local community health services; our North East site in Victoria has added a number of new psycho-educational groups to the program. The service now routinely offers 'anxiety', 'recovery', 'hearing voices' and 'dual diagnosis' groups. All groups have in common a peer psycho-educational focus where consumers are supported in sharing their experiences to assist in learning new wellbeing strategies and self management techniques.

- Neami's Youth Outreach Service has worked collaboratively with School Youth Services, local secondary colleges & Whittlesea Youth Services to provide early intervention programs and information to secondary students. This partnership culminated in the production of a psycho-educational DVD titled 'Different Blood in My Veins'. This DVD has been distributed throughout the secondary school and TAFE networks.



- Our Darebin Victoria team have been involved in a staff exchange program with an alcohol and other drugs service at Moreland Hall. A staff member from Darebin completed three months of work/training with the organisation. He has gained new skills and enhanced others in service delivery with consumers who present with alcohol and other drug dependency. Further to this Neami Darebin will undertake an alcohol and other drugs audit (COMPASS) which will assist staff to use effective screening tools with consumers.

- Staff at Neami Darebin have also been involved in consumer and staff research with La Trobe University, providing staff and consumer data on the vulnerability pathways to auditory hallucinations and delusions. It is hoped that this study will contribute new insights into how psychosis evolves and thus aid in early detection and intervention for this disorder.

- Within eight months, the Support for Day to Day Living in the Community Program in Armadale WA has engaged 28 consumers in Neami programs including arts, movie, walking and gym groups, along with participating in Pathways to Wellness courses.

- As an organisation we are represented in a range of forums to contribute to service development in the northern area of Adelaide. These forums include: Northern Youth Round Table, Northern Housing Round Table, Mental Health Service Providers Network and regular attendance at Carers SA forums. Building on our existing relationships with housing providers to create pathways for suitable housing choices is a key factor in our service development.

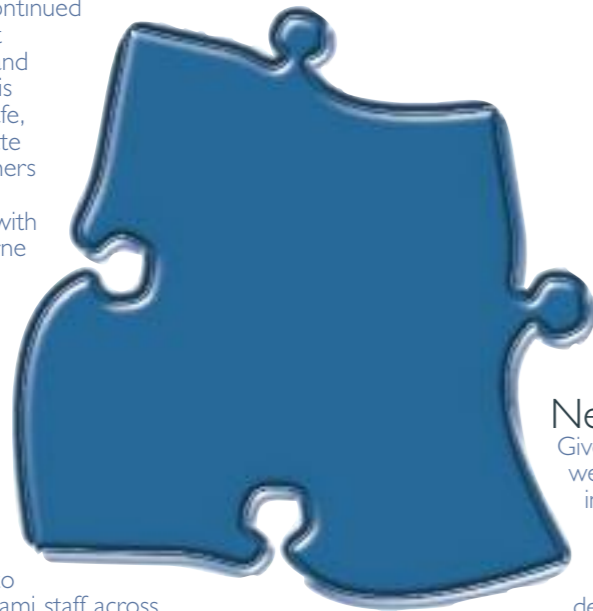


# Creating a Learning Organisation

## Neami Training

The Neami Training Unit supports staff to develop relevant mental health skills and knowledge. The key aim is to improve the consistency and quality of Neami service provision. Given our continued growth we believe that providing key training and support infrastructure is essential to ensuring safe, effective and appropriate services to the consumers we serve. Neami has formed a partnership with the Northern Melbourne Institute of TAFE to ensure all training services are professionally developed and provided, and can be accredited against formal qualifications wherever possible.

This year the NTU has provided services to over 200 individual Neami staff across our orientation, extension and leadership training programs. We also successfully provided sector-wide training in use of routine outcome measures to the community mental health sector in South Australia and more recently sold our Leadership Development Program, developed in partnership with NMIT, to the NSW Mental Health Coordinating Council.



## Neami Research

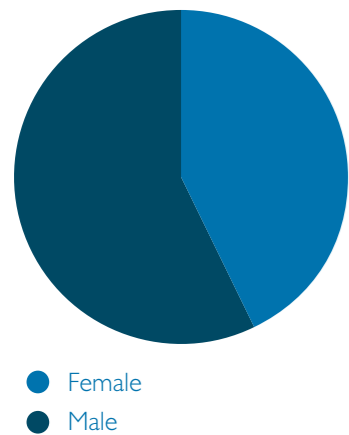
Given Neami's continued growth we recognise the important role we have to play in furthering the knowledge about 'what works' in supporting individuals experiencing a mental illness. As a result Neami has initiated the development of increased research infrastructure. This has specifically occurred via the employment of a Research Frameworks Project Worker who will further develop and document Neami's research framework. This will involve the development of systems to support ethical and appropriate research at Neami, and documentation of our service delivery model as a first step to researching key factors and impacts on consumer outcomes. Neami also intends to further develop partnership arrangements with higher education institutions to bolster its research capacity and profile over the next twelve months.

## Consumer Statistics

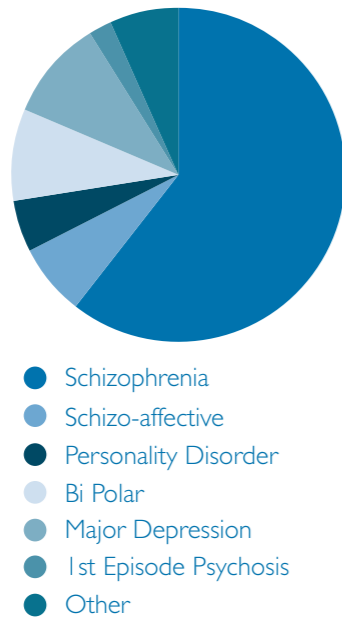
## National

Total number of consumers 1287

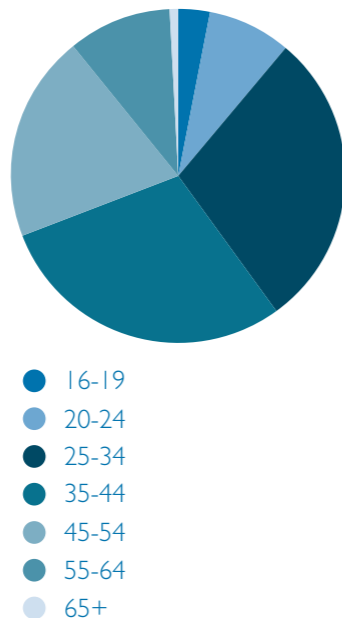
**1 Gender Breakdown**  
Neami strives to have gender balance in all services. In 2007–2008, 57% of consumers receiving a service were male and 43% female.



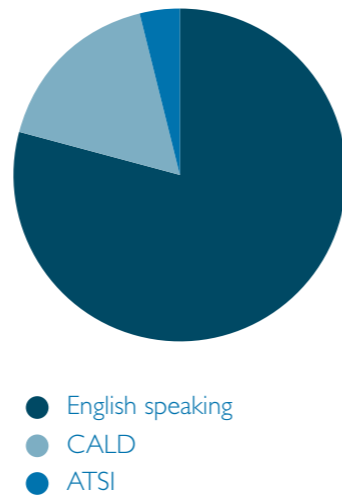
**2 Diagnosis**  
On a national level, 61% of consumers receiving Neami services have a diagnosis of Schizophrenia, and 28% of consumers presented as having a dual diagnosis.



**3 Age Range**  
Neami is funded to provide services to people between the ages of 16–64. In 2007–2008, 78% of consumers receiving a service were aged between 25 and 55 years.



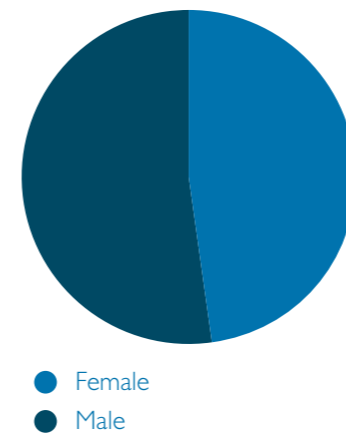
**4 Cultural Diversity**  
17% of Neami consumers are from culturally and linguistically diverse backgrounds (CALD) and 4% of the National consumer total are from Aboriginal and Torres Strait Islander (ATSI) background. 79% of consumers receiving a Neami service are from an English speaking background.



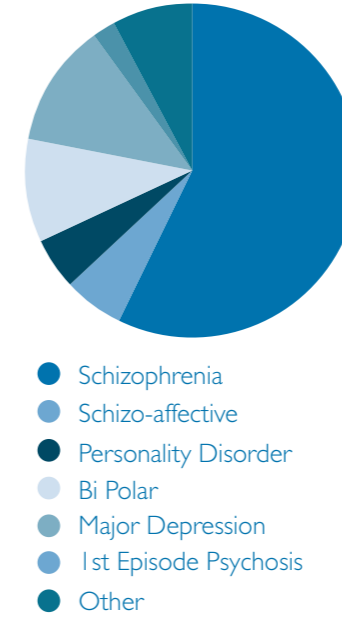
## Victoria

Total number of consumers 666

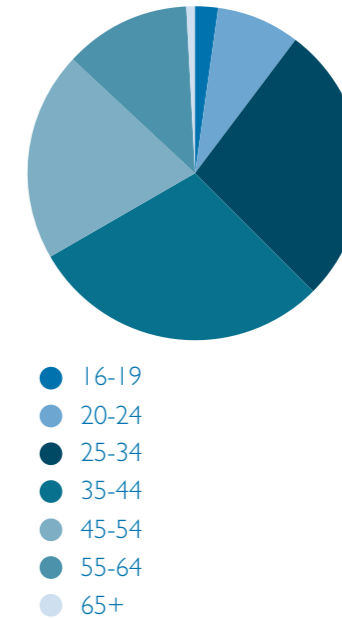
**1. Gender Breakdown**  
48% of consumers receiving services in Victoria are female.



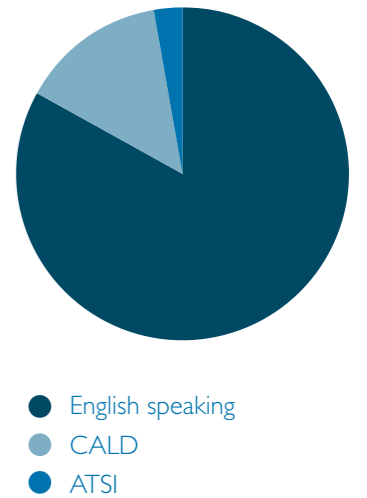
**2. Diagnosis**  
57% of VIC consumers have a diagnosis of Schizophrenia, and 24% present with having a dual diagnosis.



**3. Age Range**  
56% of consumers in VIC are between the ages of 25 and 44.



**4. Cultural Diversity**  
16% of Consumers in VIC are from a CALD background.



**5. Consumer Unmet Needs**  
In Victoria, the three highest unmet needs in 2007–2008, according to consumers, were:

- Company
- Daytime Activities
- Psychological Distress.

**6. Entering and Exiting**  
185 consumers entered Neami services in 2007–2008 in VIC whilst 190 consumers exited.

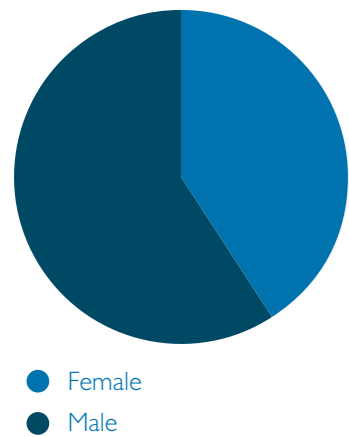


## New South Wales

Total number of consumers 227

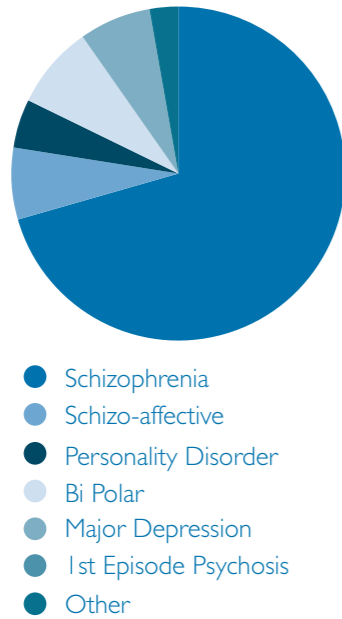
### 1 Gender Breakdown

59% of consumers receiving services in New South Wales are male.



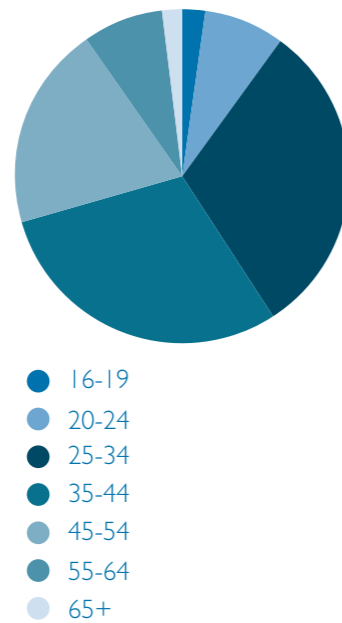
### 2 Diagnosis

71% of NSW consumers have a diagnosis of Schizophrenia, and 42% present with having a dual diagnosis.



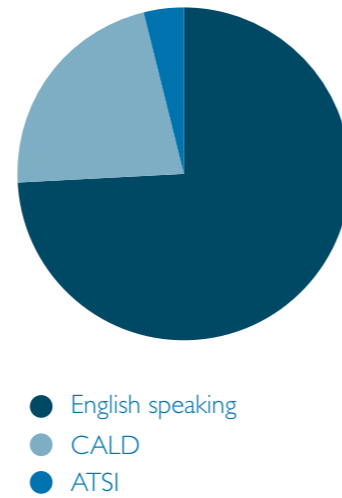
### 3 Age Range

61% of consumers in NSW are between the ages of 25 and 44.



### 4 Cultural Diversity

22% of NSW consumers are from a CALD background.



### 5 Consumer Unmet Needs

In NSW, the three highest unmet needs in 2007–2008, according to consumers, were:

- Daytime Activities
- Company
- Psychological Distress.

### 6 Entering and Exiting

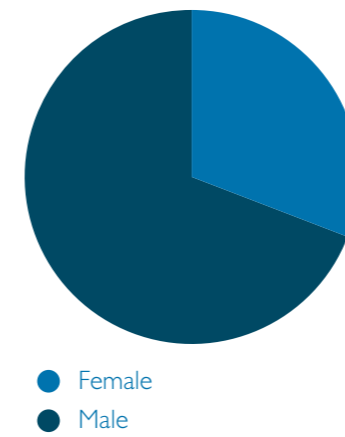
188 consumers entered Neami services in 2007–2008 in NSW, whilst 61 consumers exited.

## South Australia

Total number of consumers 203

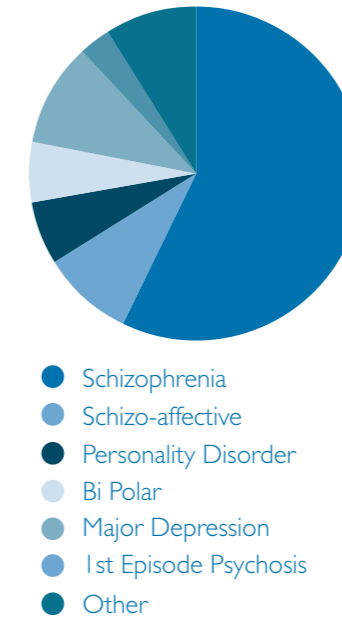
### 1 Gender Breakdown

69% of consumers receiving services in South Australia are male.



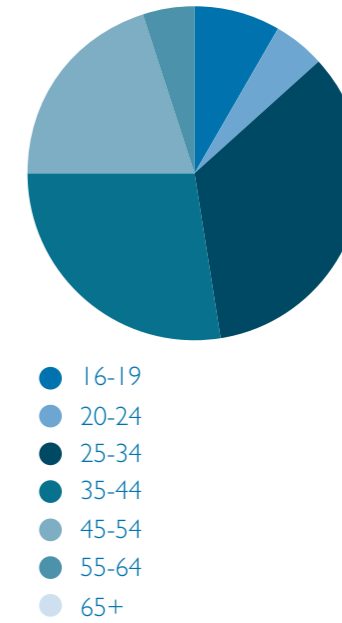
### 2 Diagnosis

57% of SA consumers have a diagnosis of Schizophrenia, and 26% present with having a dual diagnosis.



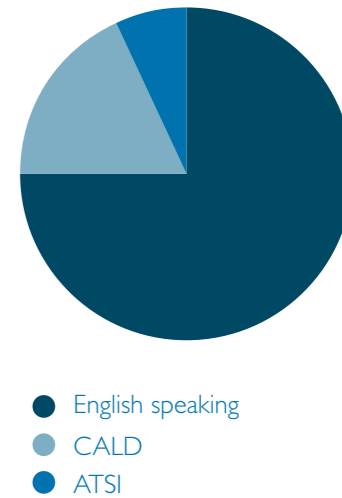
### 3 Age Range

34% of consumers in SA are between the ages of 25 and 34, and 27% are between the ages of 35 and 44.



### 4 Cultural Diversity

18% of Consumers in South Australia are from a non-English speaking background and 7% are from an ATSI background.



### 5 Consumer Unmet Needs

In SA, the three highest unmet needs in 2007–2008, according to consumers, were:

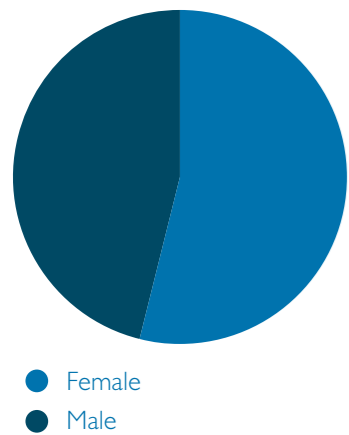
- Daytime Activities
- Company
- Money.

### 6 Entering and Exiting

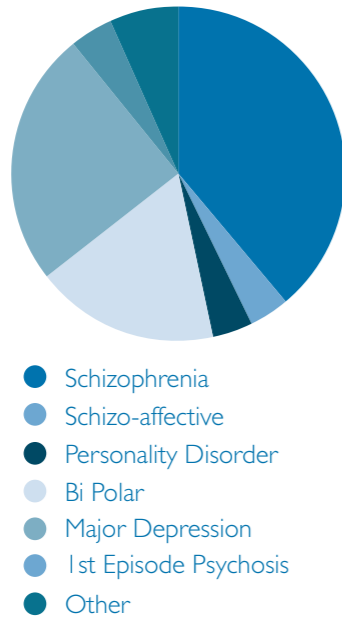
92 consumers entered Neami services in 2007–2008 in SA, whilst 33 consumers exited.

Western Australia  
Total number of  
consumers 28

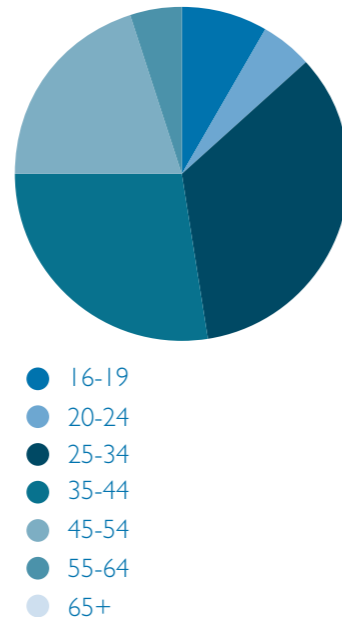
**1. Gender Breakdown**  
54% of consumers receiving  
services in Western Australia  
are female.



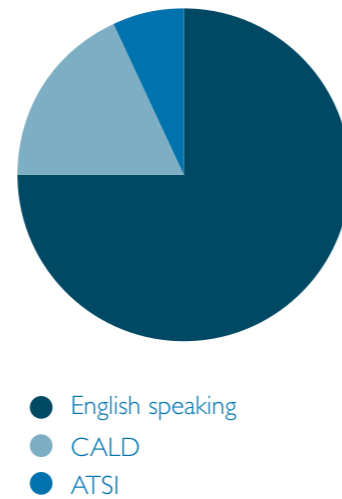
**2. Diagnosis**  
39% of WA consumers have  
a diagnosis of Schizophrenia,  
and 21% present with having  
a dual diagnosis.



**3. Age Range**  
47% of consumers in WA are  
between the ages of 35 and 54.



**4. Cultural Diversity**  
7% of Consumers in Western  
Australia are from a non-English  
speaking background.



**5. Consumer Unmet Needs**  
In WA, the three highest unmet  
needs in 2007–2008, according  
to consumers, were

- Daytime Activities
- Accommodation / company
- Information on condition and treatment.

**6. Entering and Exiting**  
The program offered by Neami  
in WA was a new initiative in  
2007, with all 28 consumers  
being engaged in the 2007-2008  
financial year.

Financial  
Statements

# Directors' Report

The Directors of Neami Limited have pleasure in presenting their report for the financial year ended 30 June 2008.

## Directors

The names and details of the Company's directors who held office during or since the end of the financial year are:

Julie Anderson-President	Anne McKenzie-Secretary and Public Officer
Stephen Brand	Alfred Mayuka
Barbara Doogue (appointed 19/07/07)	Said Selim-Vice President
Rod Groves-Treasurer	Michael Summers (Resigned 09/01/08)
Doug Holmes	Margaret Tomkins
Khorshed Khisty	

Directors were in office for this entire year unless otherwise stated.

Directors have no material interests in contracts or proposed contracts with the company.

## Principal activities

The principal activities of the Company in the course of the financial year were to provide psychosocial rehabilitation, education, support and advocacy for people living with a psychiatric disability.

## Operating Results

The net profit of the organisation for the financial year 2007-2008 was \$935,217 [2006-2007 was \$1,130,329].

## Significant changes in the state of affairs

In the opinion of the directors there were no significant changes in the state of affairs of the Company that occurred during the financial year under review not otherwise disclosed in this report.

## Significant events after the balance date

There are no matters or circumstances that have arisen since the end of the financial year that have significantly affected or may significantly affect the operations of the Company, the results of those operations or the state of affairs of the company, in future years.

## Likely Developments

The Company will continue its policy of providing the principal activities set out in this report.

## Directors' Benefits

No Director has received or become entitled to receive, during or since the financial year, a benefit because of a contract made by the Company, controlled entity or related body corporate with a Director, a firm which a Director is a member or an entity in which a Director has a substantial financial interest. This statement excludes a benefit included in the aggregate amount of emoluments received or due and receivable by Directors shown in the company's accounts, or the fixed salary of a full-time employee of the company, controlled entity or related body corporate.

## Indemnification and Insurance of Directors and Officers

The Company has indemnified all Directors and Employees in respect of liabilities to other persons (other than the company or related body corporate) that may arise from their position as Directors or Employees of the company except where the liability arises out of conduct involving the lack of good faith.

Disclosure of the nature of the liability and the amount of the premium is prohibited by the confidentiality clause of the contract of insurance. The Company has not provided any insurance for an auditor of the company or a related body corporate.

## Auditor's Independence Declaration

The directors received the following declaration from the auditor of the company:

**Richmond Sinnott & Delahunty**  
Chartered Accountants



21 August 2008  
The Directors  
Neami Limited  
305 Arthur Street  
FAIRFIELD VIC 3078

Dear Directors

In relation to our audit of the financial report of Neami Limited for the year ended 30 June 2008, to the best of my knowledge and belief, there have been no contraventions of the auditor independence requirements of the Corporations Act 2001 or any applicable code of professional conduct.

**Warren Sinnott**  
Partner  
Richmond Sinnott & Delahunty  
21 August 2008

## Directors Meetings

The number of Directors meetings attended by each of the Directors of the company during the year were:

Number of Meetings Held:	10
Number of Meetings Attended:	
Julie Anderson	9
Stephen Brand	8
Barbara Doogue (appointed 19/07/07)	8
Rod Groves	8
Doug Holmes	10
Khorshed Khisty	6
Anne McKenzie	8
Alfred Mayuka	7
Said Selim	8
Michael Summers (resigned 09/01/08)	4
Margaret Tomkins	9

On Behalf of the Board

**Julie Anderson, President**

Signed in Melbourne on this 21st day of August 2008



## Income Statement for the Year Ended 30 June 2008

	Notes	2008 \$	2007 \$
Revenues from ordinary activities	2	15,707,224	12,425,676
Other revenue	2	2,678,580	2,087,592
Salaries & employee benefits expense	3	(12,204,430)	(8,960,213)
Office and occupancy expenses	3	(3,165,383)	(2,617,538)
Other expenses from ordinary activities	3	(1,410,670)	(1,260,271)
Depreciation and amortisation expense	3	(670,104)	(544,917)
<b>Net profit</b>		<b>935,217</b>	<b>1,130,329</b>

The accompanying notes form part of these financial statements

## Balance Sheet as at 30 June 2008

	Notes	2008 \$	2007 \$
<b>Current Assets</b>			
Cash assets	5	6,903,870	6,889,449
Receivables	6	779,599	422,418
<b>Total Current Assets</b>		<b>7,683,469</b>	<b>7,311,867</b>
<b>Non-Current Assets</b>			
Property, plant and equipment	7	2,167,750	1,844,143
<b>Total Non-Current Assets</b>		<b>2,167,750</b>	<b>1,844,143</b>
<b>Total Assets</b>		<b>9,851,219</b>	<b>9,156,010</b>
<b>Current Liabilities</b>			
Payables	8	824,750	837,563
Funding Held for Future Periods	9	3,050,768	3,794,472
Provisions	10	809,671	530,653
<b>Total Current Liabilities</b>		<b>4,685,189</b>	<b>5,162,688</b>
<b>Non-Current Liabilities</b>			
Provisions	10	550,595	313,104
<b>Total Non-Current Liabilities</b>		<b>550,595</b>	<b>313,104</b>
<b>Total Liabilities</b>		<b>5,235,784</b>	<b>5,475,792</b>
<b>Net Assets</b>		<b>4,615,435</b>	<b>3,680,218</b>
<b>Equity</b>			
Retained Earnings	11	4,615,435	3,680,218
<b>Total Equity</b>		<b>4,615,435</b>	<b>3,680,218</b>

## Cash Flow Statement for the Year Ended 30 June 2008

	Notes	2008 \$	2007 \$
<b>Cash Flows From Operating Activities</b>			
Cash receipts in the course of operations		18,114,743	14,150,163
Cash payments in the course of operations		(17,754,668)	(13,692,630)
Interest received		493,745	393,066
<b>Net cash flows from/(used in) operating activities</b>	<b>12b</b>	<b>853,820</b>	<b>850,599</b>
<b>Cash Flows From Investing Activities</b>			
Payments for property, plant and equipment		(1,698,792)	(1,042,366)
Proceeds from sale of property, plant and equipment		859,393	104,092
<b>Net cash flows from/(used in) investing activities</b>		<b>(839,399)</b>	<b>(938,274)</b>
<b>Net increase/(decrease) in cash held</b>		<b>14,421</b>	<b>(87,675)</b>
Add opening cash brought forward		6,889,449	6,977,124
<b>Closing cash carried forward</b>	<b>12a</b>	<b>6,903,870</b>	<b>6,889,449</b>

The accompanying notes form part of these financial statements

## Statement of Changes in Equity for the Year Ended 30 June 2008

	Retained Earnings \$	Total Equity \$
As at 1 July 2007	3,680,218	3,680,218
Net profit for the period	935,217	935,217
<b>As at 30 June 2008</b>	<b>4,615,435</b>	<b>4,615,435</b>
	Retained Earnings \$	Total Equity \$
As at 1 July 2006	2,549,889	2,549,889
Net profit for the period	1,130,329	1,130,329
<b>As at 30 June 2007</b>	<b>3,680,218</b>	<b>3,680,218</b>

Neami Annual Report Page 29

## Notes to the Financial Statements For the year ended 30 June 2008

### I. Summary of significant accounting policies

#### (a) Basis of accounting

The financial report is a general-purpose financial report, which has been prepared in accordance with the Corporations Act 2001, applicable Accounting Standards and Urgent Issues Group Consensus Views, and complies with other requirements of the law. Neami Limited is a company limited by guarantee.

The financial report of Neami Limited is prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except, where stated, current valuations of non current assets. Cost is based on the fair values of the consideration given in exchange for assets. The accounting policies have been consistently applied, unless otherwise stated.

The financial report was authorised for issue by the directors on 21 August 2008.

#### (b) Statement of compliance

The financial report complies with Australian Accounting Standards, which include Australian equivalents to International Financial Reporting Standards ('AIFRS'). Compliance with AIFRS ensures that the financial report, comprising the financial statements and notes thereto, complies with International Financial Reporting Standards ('IFRS'). Australian Accounting Standards that have been recently issued or amended, but are not yet effective, have not been adopted in the preparation of this financial report.

#### (c) Summary of significant accounting policies

Accounting policies are selected and applied in a manner which ensures that the resultant financial information satisfies the concepts of relevance and reliability, thereby ensuring that the substance of the underlying transactions and other events is reported.

The following is a summary of the significant accounting policies adopted by Neami Limited in the preparation of the financial statements. The policies below are consistent with those used in the 30 June 2007 financial statements.

#### (i) Taxation

Neami Limited is classified as a Public Benevolent Institution for tax purposes and as such is exempt of Income Tax, Fringe Benefits Tax (up to the \$30,000 threshold per employee) and Payroll Tax.

#### Goods and Services Tax

Revenues, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the taxation authority. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated with the amount of GST included.

The net amount of GST recoverable from, or payable to, the taxation authority is included as part of receivables or payables in the balance sheet. Cash Flows are included in the cash flow statement on a gross basis.

The GST components of cash flows arising from investing and financing activities, which are recoverable from, or payable to, the ATO are classified as operating cash flows.

#### (ii) Employee Benefits

The provision for employee benefits to wages, salaries and annual leave represents the amount which the company has a present obligation to pay resulting from employees' services provided up to the balance date. The provision has been calculated on undiscounted amounts based on wage and salary rates expected to be paid and includes related on-costs.

Contributions to employee superannuation funds are charged against income as incurred.

#### (iii) Comparative Figures

Where required by Accounting Standards comparative figures have been adjusted to conform with changes in presentation for the current financial year.

## Notes to the Financial Statements For the year ended 30 June 2008

### I. Summary of significant accounting policies *Cont'd*

#### (iv) Cash

Cash on hand and in banks are stated at nominal value.

For the purposes of the cash flow statement, cash includes cash on hand and in banks and investments in money market instruments, net of outstanding bank overdrafts.

#### (v) Revenue

Interest and grant revenue is recognised when earned. Funds remaining unspent at the end of each financial year are carried forward as a liability, to be expended in a future accounting period. All revenue is stated net of the amount of goods and services tax (GST).

#### (vi) Receivables and Payables

Receivables and Payables are non-interest bearing and generally have payment terms of between 7 and 30 days.

Receivables are recognised and carried at original invoice amount less any allowance for doubtful debts. Liabilities for trade creditors and other amounts are carried at cost that is the fair value of the consideration to be paid in the future for goods and services received.

#### (vii) Provisions

Provisions are recognised when the economic entity has a legal, equitable or constructive obligation to make a future sacrifice of economic benefits to other entities as a result of past transactions or other past events, it is probable that a future sacrifice of economic benefits will be required and a reliable estimate can be made of the amount of the obligation.

#### (viii) Property, Plant and Equipment

Property, plant and equipment are brought to account at cost less accumulated depreciation and any impairment in value.

The depreciable amount of all fixed assets is depreciated over their useful lives commencing from the time the asset is held ready for use.

Depreciation and amortisation rates applying to each class of depreciable asset are based on the following useful lives:

Class of Asset	2007–08	2006–07
Leasehold improvements	Term of lease	Term of lease
Plant and equipment	3 to 25 years	3 to 25 years
Motor vehicles	7 years	7 years

#### Impairment

The carrying values of plant and equipment are reviewed for impairment when events or changes in circumstances indicate the carrying value may not be recoverable.

If any such indication exists and where the carrying value exceeds the estimated recoverable amount, the assets or cash-generating units are written down to their recoverable amount.

The recoverable amount of plant and equipment is the greater of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

#### Recoverable amount of assets

At each reporting date, the Company assesses whether there is any indication that an asset is impaired. Where an indicator of impairment exists, the Company makes a formal estimate of the recoverable amount. Where the carrying amount of an asset exceeds its recoverable amount the asset is considered impaired and is written down to its recoverable amount.

## Notes to the Financial Statements For the year ended 30 June 2008

### 2. Revenue from ordinary activities

	2008	2007
	\$	\$
<b>Operating activities</b>		
<b>Grants revenue</b>		
Victoria	3,364,306	2,986,119
New South Wales	8,864,863	6,741,637
South Australia	2,768,531	2,581,362
Federal Funding	618,031	3,630
Other grants	91,493	112,928
<b>Other revenue</b>	<b>2,678,580</b>	<b>2,087,592</b>
<b>Total revenue</b>	<b>18,385,804</b>	<b>14,513,268</b>

### 3. Expenses

<b>Employee expenses</b>		
Salaries and wages	9,757,023	7,360,303
Superannuation	842,076	629,301
Workcover	148,369	115,553
Movements in leave provisions	509,939	244,681
Provision for redundancy payments	-	60,361
Staff Related Costs	947,023	550,014
	<b>12,204,430</b>	<b>8,960,213</b>

### Office and occupancy costs

Office Costs	2,229,258	1,787,697
Occupancy Costs	936,125	829,841
	<b>3,165,383</b>	<b>2,617,538</b>

### Other expenses

Audit, Legal & Accounting	37,076	62,270
Client Costs	358,572	297,499
Finance Costs	3,713	3,037
Motor Vehicle Expenses	477,458	286,851
Other	126,217	63,514
Program Establishment Costs	407,634	547,100
	<b>1,410,670</b>	<b>1,260,271</b>

### Depreciation of non-current assets:

plant and equipment	118,972	106,848
motor vehicles	496,216	366,940
leasehold improvements	54,916	71,129
	<b>670,104</b>	<b>544,917</b>
<b>Total expenses from ordinary activities</b>	<b>17,450,587</b>	<b>13,382,939</b>

	2008	2007
	\$	\$

### 4. Auditors' Remuneration

Amounts received or due and receivable for:		
Audit or review of the financial report of the company	8,000	6,615
Accounting and process review advice	-	11,000
	<b>8,000</b>	<b>17,615</b>

### 5. Cash Assets

<b>Cash at bank and on hand</b>	<b>6,903,870</b>	<b>6,889,449</b>
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### 6. Receivables

Trade Debtors	493,054	191,762
Sundry Debtors	120,971	122,562
Prepaid Expenses	126,693	87,209
Interest Receivable	38,881	20,885
	<b>779,599</b>	<b>422,418</b>

### 7. Property, Plant and Equipment

<i>Plant and equipment</i>		
At cost	1,022,220	924,993
Less accumulated depreciation	(635,479)	(551,492)
	<b>386,741</b>	<b>373,501</b>

### Motor Vehicles

At cost	2,286,536	2,029,877
Less accumulated depreciation	(642,650)	(615,915)
	<b>1,643,886</b>	<b>1,413,962</b>

### Leasehold Improvements

At cost	272,792	137,432
Less accumulated depreciation	(135,669)	(80,752)
	<b>137,123</b>	<b>56,680</b>

<b>Total written down amount</b>	<b>2,167,750</b>	<b>1,844,143</b>
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## Notes to the Financial Statements For the year ended 30 June 2008

### 7. Property, Plant and Equipment *Cont'd*

	2008	2007
	\$	\$

### Movements in carrying amounts

<i>Plant and equipment</i>		
Carrying amount at beginning of year	373,501	329,657
Additions	155,108	151,337
Disposals	(22,896)	(645)
Depreciation expense	(118,972)	(106,848)
<b>Carrying amount at end of year</b>	<b>386,741</b>	<b>373,501</b>

### Motor Vehicles

Carrying amount at beginning of year	1,413,962	1,096,357
Additions	1,408,325	784,904
Disposals	(682,185)	(100,359)
Depreciation expense	(496,216)	(366,940)
<b>Carrying amount at end of year</b>	<b>1,643,886</b>	<b>1,413,962</b>

### Leasehold Improvement

Carrying amount at beginning of year	56,680	21,684
Additions	135,359	106,125
Disposals	-	-
Depreciation expense	(54,916)	(71,129)
<b>Carrying amount at end of year</b>	<b>137,123</b>	<b>56,680</b>

### 8. Payables

Trade Creditors	210,887	344,665
Payroll Liabilities	-	941
Tax Payable	374,119	339,714
Accrued Expenses	239,744	152,243
	<b>824,750</b>	<b>837,563</b>

	2008	2007
	\$	\$

### 9. Funding Held for Future Periods

#### Current unexpended grants

Victoria Department of Human Services	292,185	561,871
Victoria-Local Government Grants	4,853	11,764
New South Wales Area Health Services	1,146,342	1,116,805
South Australia Department of Health	1,314,899	1,969,627
Federal Funding	292,489	134,405
	<b>3,050,768</b>	<b>3,794,472</b>

### 10. Provisions

#### Current

Employee Benefits: Annual Leave	708,657	457,924
Employee Benefits: Accrued Days Off	61,590	39,872
Resident Furniture Fund	39,424	32,857
	<b>809,671</b>	<b>530,653</b>

#### Non Current

Employee Benefits: Long Service Leave	405,756	168,265
Employee Benefits: Redundancy Provision	144,839	144,839
	<b>550,595</b>	<b>313,104</b>

<b>Number of employees at year end</b>	<b>230</b>	<b>162</b>
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### 11. Retained Earnings

Balance at the beginning of the financial year	3,680,218	2,549,889
Net profit from ordinary activities	935,217	1,130,329
<b>Balance at the end of the financial year</b>	<b>4,615,435</b>	<b>3,680,218</b>



## Notes to the Financial Statements For the year ended 30 June 2008

	2008	2007
	\$	\$
<b>12. Statement of Cashflows</b>		
<i>(a) Reconciliation of cash</i>		
<b>Cash assets</b>	<b>6,903,870</b>	<b>6,889,449</b>
There are no credit standby arrangements or unused cash facilities at 30 June 2008.		
<i>(b) Reconciliation of net profit from ordinary activities to net cash provided from/(used in) operating activities</i>		
Net Profit from ordinary activities	935,217	1,130,329
Non cash items		
Depreciation	670,104	544,917
Net (profit) / loss from sale of plant & equipment	(154,312)	(3,088)
Changes in assets and liabilities		
(Increase) / Decrease in Receivables	(357,181)	(305,716)
Increase / (Decrease) in Payables	(12,813)	121,041
Increase / (Decrease) in Provisions	516,509	164,045
Increase / (Decrease) in Funding Held for Future Periods	(743,704)	(800,929)
<b>Net cashflows from/(used in) operating activities</b>	<b>853,820</b>	<b>850,599</b>

### 13. Director and Related Party Disclosures

The names of directors who have held office during the financial year are:

Julie Anderson	Alfred Mayuka
Stephen Brand	Said Selim
Rod Groves	Michael Summers (resigned 19/01/08)
Doug Holmes	Margaret Tomkins
Khorshed Khisty	Anne McKenzie
Barbara Doogue (appointed 19/07/07)	

### 14. Subsequent Events

There have been no events after the end of the financial year that would materially affect the financial statements.

### 15. Contingent Liabilities and Commitments

There were no contingent liabilities at the date of this report to affect the financial statements.

The company has entered into bank guarantees for \$17,050 being for office rental bonds. Term deposits are held as security for these.

## Notes to the Financial Statements For the year ended 30 June 2008

### 16. Segment Reporting

The company operates in the mental health sector where it provides psychosocial rehabilitation, education, support and advocacy for people living with a psychiatric disability. The company operates in Australia.

### 17. Registered office/Principal place of business

The registered office and principal place of business is 305 Arthur Street, Fairfield, Victoria, 3078.

### 18. Guarantee

Neami Limited is a company limited by guarantee. Each member's liability is limited to \$20 and as at 30 June 2008 there are 17 members (2007: 16 members).

### 19. Leases

The company has entered into various operating leases for motor vehicles. The total of future minimum lease payments for these leases are shown below:

	2008	2007
	\$	\$
<i>Minimum Operating Lease Payments</i>		
1 year or less	19,705	-
Between 1 and 5 years	-	-
Over 5 years	-	-
	<b>19,705</b>	<b>-</b>

### 20. Financial Risk Management

The Company has exposure to credit risk, liquidity risk and market risk from their use of financial instruments.

This note presents information about the Company's exposure to each of the above risks, their objectives, policies and processes for measuring and managing risk, and the management of capital.

The Board of Directors has overall responsibility for the risk management framework. The Board has established the Finance, Assurance and Risk Management Sub-Committee ('FARMS') which reports regularly to the Board.

*(a) Credit Risk*  
Credit risk is the risk of financial loss to the Company if a customer or counterparty to a financial instrument fails to meet its contractual obligations. For the Company it arises from receivables and cash assets.

The maximum exposure to credit risk at balance date to recognised financial assets is the carrying amount of those assets as disclosed in the Balance Sheet and notes to the financial statements. The Company's maximum exposure to credit risk at reporting date was:

## Notes to the Financial Statements For the year ended 30 June 2008

### 20. Financial Risk Management *Cont'd*

	Carrying Amount	
	2008	2007
	\$	\$
Cash assets	6,903,870	6,889,449
Receivables	779,599	422,418
	<b>7,683,469</b>	<b>7,311,867</b>

The Company's exposure to credit risk is limited to Australia by geographic area.

None of the assets of the Company are past due (2007: nil past due) and based on historic default rates, the Company believes that no impairment allowance is necessary in respect of assets not past due.

The Company limits its exposure to credit risk by only investing in liquid securities.

#### (b) Liquidity risk

Liquidity risk is the risk that the Company will not be able to meet its financial obligations as they fall due. The Company ensures it will have enough liquidity to meet its liabilities when due under both normal and stressed conditions. Liquidity management is carried out within the guidelines set by the Board.

Typically, the Company maintains sufficient cash on hand to meet expected operational expenses, including the servicing of financial obligations. This excludes the potential impact of extreme circumstances that cannot reasonably be predicted, such as natural disasters.

The following are the estimated contractual maturities of financial liabilities, including estimated interest payments.

	Carrying amount	Contractual cash flows	1 year or less	Over 1 to 5 years	More than 5 years
	\$	\$	\$	\$	\$
<b>30 June 2008</b>					
Payables	824,750	(824,750)	(824,750)	-	-
<b>30 June 2007</b>					
Payables	837,563	(837,563)	(837,563)	-	-

#### (c) Market risk

Market risk is the risk that changes in market prices, such as interest rates, will affect the Company's income or the value of its holdings of financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters.

#### Interest Rate Risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Company reviews the exposure to interest rate risk as part of the regular board meetings.

## Notes to the Financial Statements For the year ended 30 June 2008

### 20. Financial Risk Management *Cont'd*

#### Sensitivity analysis

At the reporting date the interest rate profile of the Company's interest bearing financial instruments was:

	Carrying Amount	
	2008	2007
	\$	\$
<b>Fixed rate instruments</b>		
Financial assets	3,135,814	2,090,815
Financial liabilities	-	-
	<b>3,135,814</b>	<b>2,090,815</b>
<b>Variable rate instruments</b>		
Financial assets	3,759,047	4,787,388
Financial liabilities	-	-
	<b>3,759,047</b>	<b>4,787,388</b>

#### Fair value sensitivity analysis for fixed rate instruments

The Company does not account for any fixed interest rate financial assets or liabilities at fair value through profit or loss. Therefore a change in interest rates at the reporting date would not affect profit or loss.

#### Cash flow sensitivity analysis for variable rate instruments

A change of 100 basis points in interest rates at the reporting date would have no impact on profit or retained earnings. For the analysis performed on the same basis as at 30 June 2007 there was also no impact. As at both dates this assumes all other variables remain constant.

#### (d) Net fair values

The net fair values of financial assets and liabilities approximate the carrying values as disclosed in the Balance Sheet. The Company does not have any unrecognised financial instruments at year end.

#### (e) Capital management

The Board's policy is to maintain a strong capital base so as to sustain future development of the Company. Capital is represented by total equity as recorded in the Balance Sheet.

There were no changes in the Company's approach to capital management during the year.

## Directors' Declaration

In accordance with a resolution of the directors of Neami Limited, I state that:

In the opinion of the directors:

- the financial statements and notes of the company are in accordance with the Corporations Act 2001, including:
  - giving a true and fair view of the company's financial position as at 30 June 2008 and of their performance for the year ended on that date; and
  - complying with Accounting Standards in Australia and Corporations Regulations 2001; and
- there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

  
Julie Anderson, President

Signed in Melbourne on this 21st day of August 2008

**INDEPENDENT AUDIT REPORT  
NEAMI LIMITED**

**SCOPE**

The financial report comprises the balance sheet, income statement, cash flow statement, statement of changes in equity, accompanying notes to the financial statements, and the directors' declaration for Neami Limited, for the year ended 30 June 2008.

The directors of the company are responsible for preparing a financial report that gives a true and fair view of the financial position and performance of the company, and that complies with Accounting Standards in Australia, in accordance with the Corporations Act 2001. This includes responsibility for the maintenance of adequate accounting records and internal controls that are established to prevent and detect fraud and error, and for the accounting policies and accounting estimates inherent in the financial report.

*Audit approach*

We conducted an independent audit of the financial report in order to express an opinion on it to the members of the company. Our audit has been conducted in accordance with Australian Auditing Standards in order to provide reasonable assurance as to whether the financial report is free of material misstatement. The nature of an audit is influenced by factors such as the use of professional judgement, selective testing, the inherent limitations of internal control, and the availability of persuasive rather than conclusive evidence. Therefore, an audit cannot guarantee that all material misstatements have been detected.

We performed procedures to assess whether in all material respects the financial report presents fairly in accordance with the Corporations Act 2001, including compliance with Accounting Standards in Australia, and other mandatory financial reporting requirements in Australia, a view which is consistent with our understanding of the company's financial position, and of its performance as represented by the results of its operations and cash flows.

We formed our audit opinion on the basis of these procedures, which included:

- examining, on a test basis, information to provide evidence supporting the amounts and disclosures in the financial report; and
- assessing the appropriateness of the accounting policies and disclosures used and the reasonableness of significant account estimates made by the directors.

While we considered the effectiveness of management's internal controls over financial reporting when determining the nature and extent of our procedures, our audit was not designed to provide assurance on internal controls.

We performed procedures to assess whether the substance of business transactions was accurately reflected in the financial report. These and our other procedures did not include consideration or judgement of the appropriateness or reasonableness of the business plans or strategies adopted by the directors and management of the company.

**INDEPENDENCE**

We are independent of the company, and have met the independence requirements of Australian professional ethical pronouncements and the Corporations Act 2001.

**AUDIT OPINION**

In our opinion, the financial report of Neami Limited is in accordance with:

- (a) the Corporations Act 2001 including:
  - (i) giving a true and fair view of the company's financial position as at 30 June 2008 and of its performance for the year ended on that date; and
  - (ii) complying with Accounting Standards and the Corporations Regulations 2001; and
- (b) other mandatory professional reporting requirements in Australia.

*Richmond Sinnott & Delahunty*

**RICHMOND SINNOTT & DELAHUNTY**

Chartered Accountants

*W. J. Sinnott*

**W. J. SINNOTT**

Partner

Bendigo

Date: 21 August 2008





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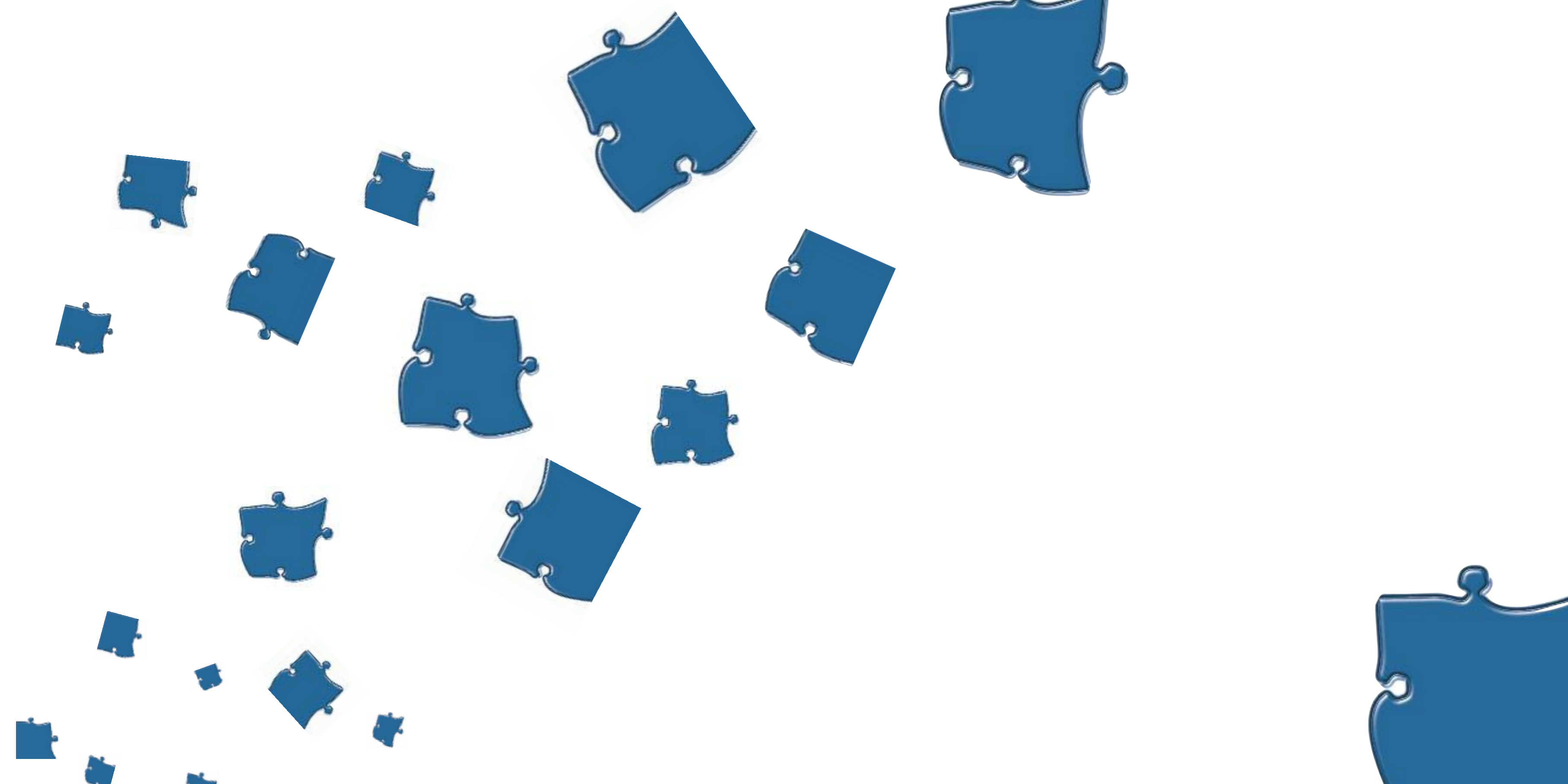
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Dennis Hawthorne. *Bridge*. Acrylic on canvas







Improving mental health  
& wellbeing in local communities

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