

HEALTH PROMPT
INDICATE ON THE PICTURE BELOW
MAY BE FEELING WORRIED OR CONCERNED



Gender:

Date Completed:

Questions

Do you have a...

2014 Health Prompt Review Results

Who is accessing the Health Prompt?

In order to better understand the impact of the Health Prompt we spoke to staff and consumers from around the country about their experiences. We also analysed Health Prompt information from the database that holds all Health Prompt records. This is a summary of what we found out about who was accessing the Health Prompt.

How many consumers have accessed the Health Prompt?

Analysis of database records showed that between February 2013 and August 2014, half of all active consumers of Neami outreach services had been offered the Health Prompt. Of these outreach consumers, 5% declined the offer. In sub-acute services, 86 consumers (18%) were offered the Health Prompt in this time period.

Thirty-one percent of all Aboriginal and Torres Strait Islander (ASTI) consumers had been offered the Health Prompt by their support worker at least once.

Forty-six percent of consumers who were born outside of Australia were offered the Health Prompt at least once. This indicates that the Health Prompt is reaching ATSI and Culturally and Linguistically Diverse (CALD) consumers at similar rates to other consumers.

Interviews with outreach Service Managers and Senior Practice Leaders indicated that the expectation at sites was for outreach support workers to deliver the Health Prompt with consumers.

“I would say that the Health Prompt has been readily accepted and implemented amongst our practice. It’s become quite engrained” - Neami support worker

Peer Support Workers and PIR Support Facilitators were not expected to offer the Health Prompt to consumers. In some cases, non-outreach staff did offer the Health Prompt to all consumers.

Completion rates of the Health Prompt

Completion rates over time reached an average of around 37% of consumers in 2014. This indicates a good rate of uptake of the resource.

What are the reasons for consumers not completing a Health Prompt?

Analysis of Health Prompt records showed that the reasons for consumers not completing a Health Prompt that was offered were:

- That the consumer did not want to discuss physical health;
- That the consumer felt that their physical health was already adequately addressed;
- The consumer and support worker had a general discussion about physical health without doing the Health Prompt; or
- The Health Prompt was not offered to the consumer due to time limitations.

68% of consumers who declined a Health Prompt offer still had a discussion about physical health with their support worker.

More Information

Find the full Health Prompt Review Report online www.neaminational.org.au/healthprompt

For more information send an email to the research team at research@neaminational.org.au

Author: Sarah O'Connor

Researcher: Becky Lo